

Quam Properties Hawaii, Inc.
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Guest Terms and Conditions

RATES

All properties we manage are individually owned. Rates and minimum stays may vary. Quam Properties Hawaii, Inc. reserves the right to change quoted rates prior to confirmation of reservation. Rates are subject to change without notice. Rates are based on a 7 night stay, appropriate cleaning fees will be added to stays less than 7 nights

MAXIMUM OCCUPANCY

(Includes children) Studios-2, One Bedroom-4, Two Bedrooms-6, Three Bedrooms-8. Individual unit maximums may vary.

DEPOSIT AND PAYMENT REQUIREMENTS

All bookings require a 3 night deposit to confirmation reservation and full payment is required thirty days prior to arrival date.

CANCELLATION

\$50 for reservations cancelled after receipt of initial deposit. Cancellations after full payment due date are non-refundable unless dates are resold (less \$50 fee). No refunds are made for un-used nights regardless of cause.

TAXES AND REGISTRATION FEES

State of Hawaii Transient Accommodations Tax (9.25%) and General Excise Tax (4.166%) are charged on all reservations. Homeowner Association check-in fees may apply to some properties.

MAID SERVICE

Daily maid service is **not** included in the rental rate. Housekeeping services are provided at an additional cost. All rentals are clean and stocked with linens and starter supplies but **not** replenished. Starter supplies include: laundry soap, dishwashing soap, dishwasher detergent, paper towels, toilet paper, tissue, bar soap and hair conditioner, and trash can liners.

DAMAGE

Guests agree to abide by all house rules. All damages or missing items caused by guest will be the responsibility of guest to repair, replace, or reimburse. Should the owner have to sue for damages, the guest will be responsible for all court costs, damages and attorney fees.

SMOKING

All our rental accommodations are non-smoking. Smoking is not permitted in any units.

CHECK-IN PROCEDURES

Check-in is after 3:00PM. Check-out is by 11:00AM _____ << Initial Here

Early check-ins and late check-outs in all cases require prior approval and are subject to fees.

LIABILITY AND DISCLOSURE

Quam Properties Hawaii, Inc. manages properties for individual owners. Each Owner furnishes their property as they desire. Reservations are considered short term leases/rentals with the individual property owner. Problems rarely occur but accommodations cannot always be controlled. Quam Properties Hawaii, Inc. reserves the right to substitute alternate accommodations of similar type up to and including the day of arrival. All reservations are subject to cancellation or change for reasons including, but not limited to, strikes, acts of God, failure of guests to vacate as scheduled, owner occupancy and sale of properties. Deposits will be held in client trust accounts, any interest earned shall become the property of Quam Properties Hawaii, Inc. Terms and conditions are subject to change without notice.

ACKNOWLEDGEMENT: I/We the undersigned, hereby warrant that I/we have read, understand, and agree to the above terms and conditions, and I/we agree to abide by terms and conditions.

Signature _____

Date _____ << Sign and Date Here

Print Name _____

Reservation # _____

Flight Arrival Time: _____

Flight Departure Time: _____